



PARTNERSHIP FOR PUBLIC SERVICE

DELIVERING OUTCOMES FOR COMMUNITIES | AGENCIES RESOURCE GUIDE

INTRODUCTION

The *Delivering Outcomes for Communities* training showcased high value community resources, tools and funding sources to support and enhance the ability of the federal government to assist communities. This guide provides additional information from the eleven federal agencies and communications firm that presented resources at the Resource Fair during the training.

CONTENTS	PAGE
Department of Agriculture.....	1
Department of Commerce	2
Department of Defense (AFR)	2
Department of Defense (OEA).....	3
Department of Education.....	4-5
Department of Energy	6
Department of Housing and Urban Development	7
Department of Justice	8
Department of Labor	9
Environmental Protection Agency.....	9
Federal Digital Services.....	10
Hattaway Communications	11
National Endowment for the Arts	12

DEPARTMENT OF AGRICULTURE

USDA

Resources for the Department of Agriculture include: Know Your Farmer, Know Your Food initiative, which oversees USDA efforts to support local and regional food systems. Programs include those across USDA and in other government agencies that support strong local/regional supply chains through grants, loans, and technical assistance. Coordinated approach to ensure that local food stakeholders have access to the full range of resources from multiple federal agencies.

Communities have benefited from these resources in many ways: Increasing economic opportunities in rural communities, connecting urban and rural communities, increasing access to healthy foods, and meeting consumer demand for local food.

The critical success factors: Programs across USDA and in other government agencies that support strong local/regional supply chains through grants, loans, and technical assistance. Coordinated approach to ensure that local food stakeholders have access to the full range of resources from multiple federal agencies.

For additional information on these tools or resources:

www.usda.gov/knowyourfarmer

POC	E-Mail	Role Supporting/Implementing Tool
Nicole Nelson Miller	Nicole.nelson@ams.usda.gov	Leader of Know Your Farmer, Know Your Food

DEPARTMENT OF COMMERCE

National Telecommunications and Information Administration (NTIA) – Broadband USA

NTIA’s programs and policymaking focus largely on expanding broadband Internet access and adoption in America, expanding the use of spectrum by all users and ensuring that the Internet remains an engine for continued innovation and economic growth.

For information click on the bulleted links:

- Planning a Community Broadband Roadmap: A Toolkit for Local and Tribal Governments
- Guide to Federal Funding of Broadband Projects
- Introduction to Effective Public-Private Partnerships
- Broadband Adoption Toolkit

DEPARTMENT OF DEFENSE

910th Airlift Wing, Youngstown Air Reserve Station, Ohio, U.S. Air Force Reserve (AFR)

Air Force Community Partnership Program (AFCPP), Innovative Readiness Training (IRT) and Realistic Military Training (RMT) – This set of resources provides the opportunity for local communities and Air Force Reserve (AFR) installations to team up to identify and, when possible, accomplish goals while simultaneously providing cost savings to resource-limited municipalities and real-world training for AFR Citizen Airmen. These partnerships benefit all those involved.

The Community’s needs that benefitted from use of the tool or resource include; More than 4000 blighted structures in need of demolition have been identified within the City of Youngstown, Ohio. The scope of work required to accomplish the demolitions far outweigh the city’s available resources. Use of RMT under AFCPP enabled the city to have access AFR resources to demolish 86 target structures in 2015 while providing real-world required training for participating AFR personnel.

The critical success factor tailored for this community was teamwork between Air Force Reserve, City of Youngstown and Department of Defense-level Subject Matter Experts that enabled the group to “get to yes” to accomplish the mission at hand.

For additional information on these tools or resources:

[APAN AirForcePartnerships](https://www.apan.org/) is the web tool that has the US Air Force collaborative partnerships and approved agreements between Air Force installations and the surrounding communities. <https://www.apan.org/>

POC	E-Mail	Role Supporting/Implementing Tool
Lt. Col. Ray Gale	raymond.gale@us.af.mil	910th Airlift Wing Process Management Chief

DEPARTMENT OF DEFENSE

DoD Office of Economic Adjustment (OEA)

Many communities across the country have close ties with defense and military programs. Some communities are home to military bases or installations, while others have private sector manufacturers supplying defense contractors. Regardless of the relationship, when a defense program change occurs, it can have a major impact on the local and regional communities.

Since 1961, OEA has worked with communities who are facing potential shifts in economic stability because of changes within the defense industry. By leveraging the full capabilities of the federal government, we help these towns, cities and states plan for and implement a future that is both sustainable and successful.

For additional information on these tools or resources:

[Defense Community Data - The Research and Technical Assistance \(RTA\) project](#) provides data and analysis for dozens of defense impacted communities in order to track real-time changes in their local economies and housing markets. Because the needs of each defense community differ, we offer customized data, reports and maps for each community. This website is your one-stop shop for information about your community. To get started, please select from one of the links on the right side of your screen.
<http://www.defensecommunitydata.com/>

[Defense Spending by State Report - The Defense Spending by State Fiscal Year 2014](#) report examines U.S. defense spending in FY 2014 at the state and local levels for the 50 states and Washington, D.C. <http://www.oea.gov/defense-spending-state-fy14>

POC	E-Mail	Role Supporting/Implementing Tool
Elizabeth Chimienti	elizabeth.a.chimienti.civ@mail.mil	Deputy Principle Director/Project Manager
Gary Willis	Gary.o.willis.civ@mail.mil	Program Director, Intergovernmental Relations

DEPARTMENT OF EDUCATION

Regional Equity Assistance Centers: The 10 equity assistance centers are funded by the U.S. Department of Education under Title IV of the 1964 Civil Rights Act. They provide assistance in the areas of race, gender, and national origin equity to public school districts to promote equal educational opportunities.

Rethinking Discipline: Administrators, educators, students, parents and community members can find on this site tools, data and resources to: Increase their awareness of the prevalence, impact, and legal implications of suspension and expulsion; find basic information and resources on effective alternatives; and join a national conversation on how to effectively create positive school climates.

Planning for post-secondary education: The tools provided through this resource assist parents and students in the college planning process, by helping them to understand the kinds of courses needed to be accepted into a college, how to find the “right” school, the costs of attending college, and the financial assistance that might be available.

Safe and Supportive Learning Center: Our schools and communities are contending with many factors that affect the conditions for learning, such as bullying, harassment, violence, and substance abuse. The National Center on Safe Supportive Learning Environments (NCSSLE) is funded by the U.S. Department of Education’s **Office of Safe and Healthy Students** to help address such issues.

For additional information on these tools or resources:

Regional Equity Assistance Centers:

<http://www2.ed.gov/programs/equitycenters/contacts.html>

Rethinking Discipline: <http://www2.ed.gov/policy/gen/guid/school-discipline/index.html>

Planning for post-secondary education:

<http://www2.ed.gov/about/offices/list/ope/plan.html>

Safe and Supportive Learning Center: <https://safesupportivelearning.ed.gov/>

POC	E-Mail / Phone	Role Supporting/Implementing Tool
Britt Jung	britt.jung@ed.gov	POC for ED’s Equity Assistance Centers
National Center on Safe Supportive Learning Environments	1-800-258-8413, ncssle@air.org	Funded by the U.S. Department of Education's Office of Safe and Healthy Students , the National Center on Safe Supportive Learning Environments provides training and support to state administrators, grantees, school and district administrators, institutions of higher education, teachers, support staff at schools, communities and families, and students
The Supportive School Discipline Communities of Practice	ssdcop@air.org	The Supportive School Discipline Communities of Practice (SSDCoP) is a U.S. Department of Education-funded

		resource for sharing experiences, getting information and tools, learning from partners, and contributing to local efforts.
Federal Student Aid Information Center	1-800-4FED-AID (1-800-433-3243)	Assists students, parents and others with all questions related to federal student aid, and tools available to help with the college planning process
Information Resource Center, Office of Communications and Outreach, U.S. Department of Education	1-800-USA-LEARN (1-800-872-5327) http://answers.ed.gov	The U.S. Department of Education's Information Resource Center is the Department's one-stop-shop for all types of questions to get answered from parents, educators, students, and citizens.
Place-Based Initiative Pilot Team, Office of Innovation and Improvement, U.S. Department of Education	pbi@ed.gov	The U.S. Department of Education's PBI Team works with federal and community partners to progress local place-based efforts.

DEPARTMENT OF ENERGY

Access point to DOE's technical assistance and cooperative activities with state, local and tribal officials on a range of energy issues.

For information on these tools or resources:

POC	E-Mail	Role Supporting/Implementing Tool
Tara Trujillo	Tara.trujillo@hq.doe.gov	Technical Assistance <ul style="list-style-type: none"> • State, Local and Tribal Technical Assistance, Office of Congressional and Intergovernmental Affairs <ul style="list-style-type: none"> ○ The program provides an access point to DOE's technical assistance and cooperative activities with state, local and tribal officials on a range of energy issues. ○ Applications are accepted on an ongoing basis. ○ Contact: Tara Trujillo, Tara.Trujillo@hq.doe.gov ○ Link: http://energy.gov/ta/state-local-and-tribal-technical-assistance-gateway
Allison Johnson	Allison.Johnson@EE.DOE.Gov	A representative from the Energy Efficiency and Renewable Energy Office who will be able to speak programs available to local, city and state governments.
Mekell Mikell	Mekell.Mikell@EE.DOE.Gov	A representative from the Energy Efficiency and Renewable Energy Office who will be able to speak programs available to local, city and state governments.

DEPARTMENT OF HOUSING AND URBAN DEVELOPMENT

HUDExchange, the agency’s one-stop shop for resources, updates, and information related to all HUD programs. HUDExchange supports all of the communities that receive HUD formula and discretionary funding, as well as the Federal staff who work with them. From questions about eligibility and compliance, links to sophisticated tools like CPD Maps, and training like the new web-based “Lead the Way” training for Public Housing Authorities, it’s the centralized, main portal for all of the agencies’ programs and technical assistance.

Strong Cities, Strong Communities National Resource Network (SC2 NRN)’s online resources (including 311 for Cities, Resource Library, and Technical Assistance Clearinghouse). The SC2 NRN is designed to serve economically distressed communities, offering online resources that point communities to technical assistance programs across the Federal government and beyond, vetted tools and publications, and an ask-an-expert service for specific problems distressed communities are facing.

HUD’s Resource Locator mobile app to assist individuals seeking rental assistance and/or homeless assistance within their respective communities. The HUD Resource Locator is designed to help HUD’s customers find rental assistance from the convenience of a smartphone or via any computer with a modern browser. The HUD Resource Locator helps customers find numerous resources including Public Housing Authorities, Multifamily Properties, Low Income Housing Tax Credit buildings as well as Continuum of Care Homeless POCs and USDA Rural housing.

These tools primarily focus on simplicity and low barrier to entry in terms of interface and ease of use. For additional information:

HUDExchange: <https://www.hudexchange.info/>

SC2 National Resource Network: <http://www.nationalresourcenetwork.org/en/home>

HUD Resource Locator App: Download via Google Play, iTunes, or visit <http://resources.hud.gov/>

POC	E-Mail	Role Supporting/Implementing Tool
Kate Dykgraaf	Kathryn.C.Dykgraaf@hud.gov	SC2 NRN Senior Program Manager
Dustin Hogenson	Dustin.e.hogenson@hud.gov	Co-creator of CART

DEPARTMENT OF JUSTICE

Office of Justice Programs Diagnostic Center

Diagnostic Center engagements are intended to build community capacity to use data to make short-and long-term evidence-based decisions about criminal justice and public safety. Specifically, Diagnostic Center engagements enhance the ability of public safety executives to collect and use local data to understand the jurisdiction's issues, make decisions about programs and practices and support efforts to integrate data and evidence into policies that address a variety of topics within the criminal justice, juvenile justice and victim services arena.

The Diagnostic Center works closely with communities to diagnose their unique public safety challenges and implement data-driven programs tailored to minimize future risks and enhance community strengths.

Diagnostic Center engagements are intended to build community capacity to use data to make short-and long-term evidence-based decisions about criminal justice and public safety. Specifically, Diagnostic Center engagements enhance the ability of public safety executives to collect and use local data to understand the jurisdiction's issues, make decisions about programs and practices and support efforts to integrate data and evidence into policies that address a variety of topics within the criminal justice, juvenile justice and victim services arena.

For additional information on these tools or resources:

www.OJPDiagnosticCenter.org

POC	E-Mail	Role Supporting/Implementing Tool
OJP Diagnostic Center Staff	Contact@OJPDiagnosticCenter.org	Operate the OJP Diagnostic Center

DEPARTMENT OF LABOR

U.S. Department of Labor and U.S. DOL Employment & Training Administration (ETA)

DOL's *WorkforceGPS* is an interactive online communication and learning technical assistance (TA) platform that provides all of DOL's training and workforce resources in one easy-to-use location. DOL's *WorkforceGPS* will help communities build the capacity of the public workforce investment system to develop and implement innovative approaches to workforce and economic development in the 21st Century economy.

For additional information on these tools or resources:

[WorkforceGPS](https://www.workforcegps.org/) <https://www.workforcegps.org/>

[WorkforceGPS - YouthBuild](https://youthbuild.workforcegps.org/) <https://youthbuild.workforcegps.org/>

[WorkforceGPS - Apprenticeship](https://apprenticeshipusa.workforcegps.org/) <https://apprenticeshipusa.workforcegps.org/>

POC Name	POC E-Mail	Role Supporting/Implementing Tool
Eduardo Cisneros	Cisneros.Eduardo@dol.gov	DOL OCIA
Sean Cartwright	Cartwright.Sean@dol.gov	DOL ETA

ENVIRONMENTAL PROTECTION AGENCY

Resources for Providing Off the Shelf Technical Assistance: Framework for more streamlined technical assistance through assessment tools and supporting materials for stakeholder workshops.

- Building Blocks for Sustainable Communities, Facilitators Guide
- Smart Location Mapping Tools
- Flood Resilience Checklist.

Many communities are seeking to develop or redevelop in a more sustainable manner only to confront barriers in their policies and funding constraints. These tools and workshops enable communities to identify key barriers, understand best practices from other communities and develop action plans to make progress toward their goals. The workshop materials and tools enable a low cost assessment of barriers and solutions to help make progress.

For additional information on these tools or resources:

<https://www.epa.gov/smartgrowth/smart-growth-tools>

POC	E-Mail / Phone	Role Supporting/Implementing Tool
John Thomas	Thomas.john@epa.gov	Oversee development of tools and their implementation in community technical assistance projects
Kevin Nelson	nelson.kevin@epa.gov 202 566-2835	Technical assistance

FEDERAL DIGITAL SERVICES

General Services Administration & The White House

Tech and innovation tools, expertise, and services that are available to all federal agencies and in some cases, directly to local communities. Highlighting digital government resources such as 18F, USDS, PIF, Data.gov.

Data: This Administration has opened up more than 200,000 data sets that are available for use by anyone. This data is a resource that can shed light on what is happening in communities, both for direct use locally and by federal employees who are supporting communities.

Digital Services: Through GSA's Technology Transformation Service (which includes 18F and the Presidential Innovation Fellows, data.gov, and others), the United States Digital Service, and the White House Office of Science and Technology Policy, agencies now have access to some of the world's best technical talent. These teams are using the most up to date tools and methods to improve the way we deliver services to the American people. Some of these services are also available to state and local governments.

For additional information on these tools or resources:

www.18f.gsa.gov

www.pif.gsa.gov

www.data.gov

www.opportunity.census.gov

POC	E-Mail	Role Supporting/Implementing Tool
Aden Van Noppen	aden@ostp.eop.gov	Place-Based liaison to the White House Office of Science and Technology Policy
Jay Finch	jay.finch@gsa.gov	Director of Agency Partnerships at 18F
Drew Zachary	Drew_A_Zachary@who.eop.gov	Data expert at the White House Domestic Policy Council

HATTAWAY COMMUNICATIONS

Message and Storytelling Guidebook: Based on interviews with individuals implementing place-based initiatives around the country, this Message and Storytelling Guidebook outlines the principles and players key to making place-based work successful and offers messages to help government workers, local leaders and other partners talk about the approach in an accessible way. This is a new tool designed to help federal officials, local leaders and other partners communicate about place-based approaches. An accompanying one-pager is a step-by-step guide to developing strategic stories that highlight the value of place-based work.

For additional information on these tools or resource:

POC	E-Mail	Role Supporting/Implementing Tool
Ellie Sandmeyer	esandmeyer@hattaway.com	Researcher

NATIONAL ENDOWMENT FOR THE ARTS

Our Town Tool

Our Town grants support creative placemaking projects that strategically link communities and local governments with artists, designers, and arts organizations to improve quality of life, create a sense of place, and revitalize local economies from urban, suburban, and rural to tribal. NEA offers tools across a variety of artistic fields and disciplines.

One example is Ajo, Arizona: Since copper mine closed in the mid-1980s at the end of a bitter strike that divided families, there has been a severe lack of economic opportunity. A local nonprofit, the *International Sonoran Desert Alliance (ISDA)*, proposed a new arts and culture driven economic development strategy to revitalize Ajo. ISDA saw this as a starting point to turn the community around and with a larger vision is to establish Ajo as an international arts and cultural center, transforming the local economy from one based in mining to one based in tourism. This was done through unifying an aging southwest mining town’s historic town center and reconnecting a community with its public spaces.

With NEA Our Town, the *International Sonoran Desert Alliance (ISDA)*, put together a plan using design activities to help unify the community and reinvigorate the area. Full engagement of the community resulted, including opposition that sparked dialogue that ultimately led to fostering a sense of ownership of the plaza and the surrounding public spaces. It produced a large variety of design options to help unify the experience of the whole town center and beautify specific areas as identified by the community. An unanticipated impact was the emergence of a dedicated group of volunteers who call themselves “Friends of the Plaza”.

While this particular challenge was met with an Our Town tool, NEA offers tools across a variety of artistic fields and disciplines.

For additional information on these tools or resources:

Ajo, Arizona – Community Design, Public Space, Rural, Tribal

<https://www.arts.gov/exploring-our-town/ajo-masterplan>

Exploring Our Town Creative Placemaking

<https://www.arts.gov/exploring-our-town/>

National Endowment for the Arts

<https://www.arts.gov/>

POC Name	E-Mail	Role Supporting/Implementing Tool
Jennifer Hughes	HughesJ@arts.gov	Community Solutions Specialist